

Class Regulations

Classes are provided by the Matchpointeam group.

Registrations are open to all interested individuals aged 3 and above who wish to learn, improve, and enhance their sports performance.

The classes have varying durations, ranging from 30 minutes to 1 hour and 50 minutes, depending on what has been previously agreed upon between the two parties (organization and student).

Participants in the classes can be either members or non-members. If a participant is not a member, they will need to pay an additional insurance fee of 25 euros. The class fees differ for members and non-members.

If the student chooses a membership option, the insurance fee for the Portuguese Tennis Federation is included.

If the student wishes to compete, the following additional fees apply: for Seniors, an additional fee of 7.8 euros, and for Juniors (up to 18 years old), an additional fee of 3.6 euros. Both the insurance and registrations will be valid for the current season (starting on October 1st and ending on September 30th of the following year).

It is mandatory for students to bring their own equipment for sports activities (sportswear, appropriate footwear, and racket). Matchpointeam provides rackets for adaptation during the first month of practice. After this period, the athlete must bring their own equipment or alternatively, rent a racket at the club for 2.5€ (basic) or 3.5€ (premium).

Private lessons can be for 1 or 2 people, depending on the chosen option. Group lessons can accommodate 3 to 6 people in Tennis and 3 to 4 people in Padel.

In both the Fix or Flex options, students can choose group lessons, private lessons, or both.

Classes will be organized according to the level of proficiency and ages of the participants, aiming to achieve maximum homogeneity among students at all levels.

Matchpointeam may propose changes in the group or coach to ensure the student's progress and the balance of the group.

Trial Class:

A free trial class will always be offered, which can be individual or in a group, allowing the technical team to assess the student's level. Afterwards, a proposal for classes will be made that best suits the student's interests. Trial classes take place between September and June.

Class Types:

Classes are divided into two groups: Fix Classes and Flex Classes.

Fix Classes:

- To enroll in our Fix Classes, the student must register as a member for the current season.
- Fix Classes are for athletes who wish to commit to medium/long-term training with a minimum of 3 consecutive months, with the payment for these 3 months required at the time of registration.
- Fix Classes are non-transferable to other individuals.
- Classes are considered active until otherwise informed by Matchpointeam. Fix Classes will always be active and will take place at the scheduled times, regardless of the student's attendance.

Classes will only be rescheduled in the following situations:

1. Matchpointeam determines that the minimum conditions are not met, with this decision being made 30 minutes before the class (whenever possible) and communicated to the students by Matchpointeam.
2. The trainer is unavailable, in which case it is the responsibility of Matchpointeam to notify the students as early as possible.
3. Absences that are properly justified with a medical certificate.

Make-up classes will be proposed by Matchpointeam based on the athlete's level and age. These may take place at any of Matchpointeam's locations.

Matchpointeam may opt to switch the make-up class from group to private or vice versa, adjusting the time accordingly (1 hour private = 2 hours group; 2 hours group = 1 hour private).

There will be no Fix classes on holidays, so it will only serve to compensate for some late classes, if Matchpointeam understands and communicates in advance.

In the event of a monthly fee suspension, re-entry into the Fix model has a cost of R\$25 added to the monthly fee in question, and the same class in which the student was previously enrolled is not guaranteed.

Payment of the monthly fee can be made at any Matchpointeam reception desk or sent by transfer or mbway (it must be accompanied by a receipt sent to payments.matchpointeam@outlook.com with the following description: (First and last name, modality practiced, number times a week).

If you choose this payment method, until the 8th of the respective month you will have a discount of 5 euros on the monthly fee, as long as the receipt is delivered or paid at reception by this date as indicated in the previous point.

If payment and/or sending of the respective receipt is not made by the 8th, the discount will not be applied in the respective month and the amount stipulated in the price list will be applied.

If there is a default in paying the monthly fee, after the 15th of the respective month the student will only be able to take advantage of the classes after the same has been regularized.

For each family member enrolled in fixed classes, a €2.50 discount is offered on the monthly fee.

In the case of injury or illness lasting more than 15 days - duly proven with a medical certificate - it is possible to activate the suspension of the monthly payment. If the stopping time is longer than 2 months, your place in the class is no longer guaranteed. In this case, the student will be exempt from the re-entry fee (25 euros).

FLEX:

Our FLEX classes are available to members and non-members, with different prices as shown in the price table.

Flex classes are covered by all athletes who want to take specific classes, scheduled class by class with greater scheduling flexibility.

Flex classes can be purchased individually or as a pack. If purchased in a pack, payment must be made in full to benefit from the discount. To do this, the customer must have a plafond (charged card) equivalent to the value of the pack.

Flex classes can be passed on to other people and are valid for 6 months. However, if the person is not a member, it is necessary to activate the insurance worth 25 euros for the duration of the sports season in question (October 1st to September 30th).

Classes that are not taught due to weather conditions and/or the trainer's inability to do so will not be charged/accounted for.

Flex classes can only be canceled up to 48 hours before they start. After this period the class will be counted.

Cases not covered by these regulations will be resolved by Matchpointeam management.